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# CloudSuite WMS for 3PL Logistics Services

THIRD-PARTY LOGISTICS

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## Adaptive operations at the speed of business

For leading 3PLs providing contract logistics services, your customers' expectations are rising. So, too, are market demands to grow business profitably. Of course, we see disruption and turbulence as the normal business current for warehouse operations to absorb, deliver superior fulfillment results, and thrive. The key to weathering these challenges is to provide services that fit unique customer needs while leveraging standard process and practices, so you win more business while reducing overall costs. Yet legacy systems cannot keep pace—not with your customers' evolving product portfolios, disparate networks, and omni-channel fulfillment requirements, let alone doing so while taking advantage of emerging automation and ready access to alternatives in order to promote efficiency. In this chaos, we see a terrific opportunity for 3PLs to specialize and standardize to fuel profitable growth.

**“ Our customers' businesses demand that we keep pace with emerging value-added services. With Infor CloudSuite WMS, we are now able to make faster and better-informed decisions, improving our customer service, increasing throughput, all while reducing the costs of running our operations.”**

**BRENT MELVIN**

Chief Operations Officer, Almajdouie Logistics

Infor CloudSuite™ WMS enables agile fulfillment by combining advanced warehousing with highly configurable rules, built-in labor and inventory management, and 3PL billing in a single, intuitive solution. With a deep commitment to the logistics industry, CloudSuite WMS has been designed for rapid onboarding of your clients, management of co-mingled inventory, and flexible allocation strategies.

## Tools for modern logistic services

Purpose-built for the industry, Infor® CloudSuite WMS delivers increased efficiency, improved service, and configurability. Advanced features target utilization of inventory, space, and labor.

With 5,000 installations in 40 countries, Infor can meet your needs today, and tomorrow. The solution is available in 14 languages, in the cloud or on-premises. Comprehensive functionality includes:

**Inventory Management:** Optimize fulfillment in multi-site and multi-owner operations. Reduce obsolescence with configurable rotation rules and LPN tracking. Enhance visibility to bin location level. Support real-time, system-driven, and attribute-based cycle counting.

**Receiving & Put-Away:** Streamline appointment scheduling, QC inspections, directed put-away, returns, cross-docking, and flow-through. Support voice- and RF-enabled activities, as well as mixed, rainbow, and multi-pallet operations.

**Picking & Replenishment:** Support order, cluster, and consolidation picking, as well as dynamic replenishment. Incorporate voice, RF, ecommerce, kitting, and allocation requirements. Improve stock rotation and space utilization with automated triggers.

**Wave & Task Management:** Prioritize and interleave tasks, supporting B2B and B2C fulfillment. Highly configurable release and escalation rules help optimize cycle times and balance workloads. View outstanding work using flexible graphic queries.

“ **Shelf management has improved tremendously. In fact, the overall way in which the business and operations now work has improved drastically.**”

**ANSHUMAN SINGH**  
CEO, Future Supply Chains

**3PL Billing:** CloudSuite WMS embeds an industry-leading activity-based solution with customer-level costing, billing, and invoicing. Incorporate account-specific workflows, traceability, and services critical to supporting multi-warehouse and multi-owner operations.

**Labor Management:** View and assess activities to increase efficiency. Whether inventory, location, workflow or labor related, identify bottlenecks and balance workloads. Incorporate engineered labor standards and real-time performance metrics.

**3D Visual Warehouse:** Visualize DC activity using an embedded, interactive interface. As a virtual decision hub, Infor CloudSuite WMS lets users 'see' workflow, bottlenecks, and at-risk inventory, and then seamlessly initiate corrective action to alleviate delays and increase productivity.

**Value-Added Services:** Accommodate personalized value-added service requirements, from kitting and light assembly, to compliance labeling and special packs. Integrate customer-specific configuration services and tailored delivery offerings.



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